2017 Consumer Confidence Report
Rice Lake Waterworks, PWS ID 60301384

Rice Lake Utilities is providing you with this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality of water and services that are available to you every day. Our goal is to provide you with a safe and dependable supply of drinking water. Rice Lake Utilities wants you to be aware of our efforts which provide you with quality water and protect the available water resources. Rice Lake Utilities did a source water assessment in May of 2004. The assessment identifies land areas that contribute water to Rice Lake's wells and any potential source of contamination within these areas. As part of the assessment, a Well Head Protection program was developed as a preventive program designed to protect the city's wells. The goal of this program is to manage the land that contributes water to the wells in Rice Lake.

Rice Lake has 4 ground water wells that pump water from a Cambrian sandstone aquifer into approximately 60 miles of water mains that make up the water distribution system. Within the distribution system there are 3 water towers that store approximately 650,000 gallons of water. The water towers maintain pressure within the system and supply a reserve of water for fire protection. There are 600 fire hydrants throughout the city that are owned and maintained by the utility for the purpose of supplying water for firefighting.

All the equipment and infrastructure throughout the city is maintained by state certified operators that attend continuing education courses to keep up on the latest information for municipal water supply.

Leo J. Diehl, CEO/GM of Rice Lake Utilities is pleased to report that our drinking water is safe and meets Federal and State requirements.

If you have questions about this report or your water utility, please contact Chad Paulson, Water Superintendent at Rice Lake Utilities, 320 W. Coleman St., Rice Lake, WI 54868 or call him at 715-234-7004.

2017 Consumer Confidence Report Data RICE LAKE WATERWORKS, PWS ID: 60301384

Water System Information

If you would like to know more about the information contained in this report, please contact Chad Paulson at (715) 234-7004 ext: 213.

Opportunity for input on decisions affecting your water quality

The public is welcome to attend the Utility Commission meeting held on the second Thursday of each month at 3:45 pm in the conference room at the utility office located at 320 W. Coleman St. In Rice Lake, WI 54868

Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Source(s) of Water

Source ID	Source	Depth (in feet)	Status
1	Groundwater	400	Active
2	Groundwater	464	Active

Source ID	Source	Depth (in feet)	Status
4	Groundwater	450	Inactive as of 07/29/16
5	Groundwater	309	Active
6	Groundwater	602	Active

To obtain a summary of the source water assessment please contact, Chad Paulson at (715) 234-7004 ext: 213.

Educational Information

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

Definitions

Term	Definition
AL	Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system.

Term	Definition
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred or why total coliform bacteria have been found in our water system, or both, on multiple occasions.
MCL	Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MFL	million fibers per liter
MRDL	Maximum residual disinfectant level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum residual disinfectant level goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
mrem/year	millirems per year (a measure of radiation absorbed by the body)
NTU	Nephelometric Turbidity Units
pCi/l	picocuries per liter (a measure of radioactivity)
ppm	parts per million, or milligrams per liter (mg/l)
ppb	parts per billion, or micrograms per liter (ug/l)
ppt	parts per trillion, or nanograms per liter
ppq	parts per quadrillion, or picograms per liter
TCR	Total Coliform Rule
TT	Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables below along with the sample date.

Microbiological Contaminants

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found

coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessments to identify problems and to correct any problems that were found during these assessments.

During the past year, we were required to conduct 1 Level 1 assessment(s). All assessments were completed on time.

Assessments

Assessment Description	Status	Due Date	Completed	Violation
Perform Level 1 Assessment: Multiple Total Coliform-positive samples	COMPLETE	2/8/2017	1/9/2017	No

Inorganic Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
BARIUM (ppm)		2	2	0.006	0.003 - 0.006		No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CHROMIUM (ppb)		100	100	1	0 - 1		No	Discharge from steel and pulp mills; Erosion of natural deposits
FLUORIDE (ppm)		4	4	0.2	0.1 - 0.2		No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NICKEL (ppb)		100		2.6000	0.8000 - 2.6000		No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
NITRATE (N03-N) (ppm)		10	10	1.90	0.20 - 1.90		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SODIUM (ppm)		n/a	n/a	4.80	3.40 - 4.80		No	n/a

Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	# of Results	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.7700	1 of 20 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD (ppb)	AL=15	0	1.70	0 of 20 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits

Radioactive Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
GROSS ALPHA, EXCL. R & U (pCi/l)		15	0	0.7	0.7		No	Erosion of natural deposits
GROSS ALPHA, INCL. R & U (n/a)		n/a	n/a	0.9	0.9		No	Erosion of natural deposits

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
COMBINED URANIUM (ug/l)		30	0	0.4	0.4		No	Erosion of natural deposits

Synthetic Organic Contaminants including Pesticides and Herbicides

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
DI(2-ETHYLHEXYL) PHTHALATE (ppb)		6	0	1.0	0.0 - 1.0		No	Discharge from rubber and chemical factories

Health effects for any contaminants with MCL violations/Action Level Exceedances

Contaminant Health Effects

COPPER — Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilsons Disease should consult their personal doctor.

Additional Health Information

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Rice Lake Waterworks is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.