

THE POWER OF LOCAL OWNERSHIP

Community Minded

Community Proud

Community Owned



December, 2013

Making a New Years resolution to be more organized?? Maybe we can help.

- If you are just strictly looking to view your past usage, check your current balance, or view your transaction history, Municipal Online Payments is the place for you! You can still make a payment using your Visa, MasterCard or Discover Card-however you will be charged a convenience fee. 😞 To avoid these charges sign up for Rice Lake Utilities Auto Pay. We will deduct your payment on the due date every month-free of charge!

Home Utility Billing

Rice Lake Utilities, WI / Utility Billing / Accounts / Account Detail

Account Detail

Municipalonlinepayments.com

Account Detail Transaction History Address Info Account Info Consumption Avg Monthly Payment

This account is active.

| Balance Summary | | Make a Payment |
|---------------------------------|-----------|----------------|
| Prior Account Balance | \$0.00 | |
| Current Bill Due 12/5/2013 | \$70.84 | |
| Transactions Since Current Bill | (\$70.84) | |
| Account Balance | \$0.00 | |

Payment Arrangements

Available Accounts

Online Services

- [Utility Billing Home](#)
- [Payment Card](#)
- [Manage Accounts](#)

Need Help?

- [Contact Us](#)
- 715-234-7004

Announcement

Office Hours are Monday through Friday from 7am to 4pm.

- Maybe you're looking to eliminate your paper bill altogether! Doxo is just up your alley! Receive your statement and pay your bill directly online free of charge via your checking account. You will also have mobile access from anywhere, whether you're at work, home, or on vacation. Doxo also gives you FREE, safe, and secure cloud storage. With everything organized by folder and account, you can quickly find what you need.
- For those of you who are already as organized as you want to be but still want to save some money on a stamp, there are always our drop boxes located at: Rice Lake Utilities, City Hall, Marketplace Foods, US Bank-N. Main St., Royal Credit Union and Dairy State Bank. Don't forget you can always stop in our office and pay your bill using check or cash. Office hours are from 7:00 a.m. to 4:00 p.m. Mon-Fri.

RICE LAKE UTILITIES

Rice Lake Utilities now offers paperless billing on doxo!

Get rid of paper clutter. Securely store your important documents. Receive your statements. Pay your bills. All in one place - for FREE

Sign up FREE today
www.doxo.com/RiceLake

QR code

doxo

Dashboard

File Folder

To Do

Activity

Provider Updates



A special greeting at Christmas time to express to you our sincere appreciation for your confidence and the opportunity to serve you. One of the real joys of this holiday season is to be able to say thank you and also to wish you a happy, safe holiday and the very best in the coming year.

Sincerely the employees at Rice Lake Utilities.

As you make your lists and check them twice, here's one to help make sure your holiday celebrations are safe and nice!

Naughty



Never attempt to extend the length of an extension cord by connecting it with another extension cord. Use an extension cord that is long enough to meet your needs.



Never nail or staple light strings or extension cords. Use the appropriate hardware to avoid damaging the wire insulation.

NICE



Water your Christmas tree daily to keep it hydrated and reduce your risk of fire.



Keep all decorations, including Christmas trees, at least three feet away from heating equipment or an open flame, such as a candle or fireplace.



Always follow manufacturer's instructions and use products as they were intended regarding indoor or outdoor use.

Avoid holiday scams!!



'Tis the season to be merry...but not everyone shares that sentiment. The Municipal Electric Utilities of Wisconsin have reported Wisconsin businesses and residential customers are being targeted by con artists posing as utility employees who demand immediate payment for an alleged past due utility bill.

The scammer calls a customer to say the electric bill payment is past due and threatens to cut off utility service within one hour unless payment is made immediately by giving their credit card number to the caller for processing.

Rice Lake Utilities warns customers not to fall victim to the scam.

While Rice Lake Utilities does place courtesy calls IN ADVANCE of a disconnection date if a customer is at risk for disconnection for past-due accounts, we will at no time ask for payment to be made directly to us over the phone.

Rice Lake Utilities bills may be paid by phone using a credit or debit card, but only through the following third party vendor: Official Payment Corp.

Customers should never give personal or financial information to strangers.

If a phone call sounds suspicious, customers should call Rice Lake Utilities to ask for verification of phone call.

Have you made the switch?



Money Isn't All You're Saving

EPA is challenging Americans to switch out their inefficient bulbs with ENERGY STAR certified LED bulbs. For more information log onto www.energystar.gov



Rice Lake Utilities will be closed on Wednesday, December 25th and Wednesday January 1st, to enjoy the holidays with our families.

Thank you for allowing us to serve you in 2013. We look forward to another safe year of service to our consumer/owners in 2014.

RICE LAKE UTILITIES

Electric * Water * Wastewater

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