

THE POWER OF LOCAL OWNERSHIP

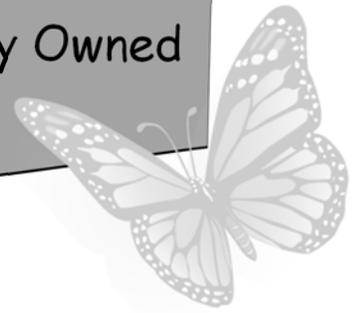
Community Minded

Community Proud

Community Owned



June, 2018



Rice Lake Utilities is recognized for reliability and safety



Municipal Electric Utilities of Wisconsin (MEUW) recently recognized 35 of Wisconsin's community-owned public power utilities for their outstanding safety achievements at its annual conference in La Crosse, Wisconsin. Rice Lake Utilities was one of the utilities that received a Silver Category Award at the May 17 event in recognition of its commitment & dedication to establishing a strong safety culture in 2017. Pictured to the left is Rice Lake Utilities GM/CEO, Leo Diehl, accepting the safety award from Mike Czuprynko, Manager of Safety Services at MEUW.

"MEUW's Safety Achievement Awards are designed to recognize leading indicators that measure the pro-active approaches our electric utilities are taking to instill a strong safety culture at their workplaces," said Mike Czuprynko, Manager of Safety

Services at MEUW.

Rice Lake Utilities was also recently awarded for the second straight year in a row with the American Public Power Association's award for achieving exceptional electric reliability. Our entire staff and commission are extremely proud of both of these awards. What does this all mean to you? We are making sure that our customers have power 99.9% of the time while embracing safety measures and keeping our costs to a minimum. Every time our crews are called out there is a potential for danger. Keeping them safe and having them go home at the end of the day is our main priority. Thank you electric crew for all of your hard work and dedication. Through rain, snow, wind, hurricanes and tornadoes our linemen are there. Have you thanked a lineman today?

Richard Sandstrom, Rice Lake Utilities Commissioner, recognized for service



Rice Lake Utilities Commissioner, Richard Sandstrom was recently recognized for his 20 years of service to the public power industry. Richard Sandstrom received the 2018 Municipal Electric Utilities of Wisconsin "Charlie Bradburn Pillar of Public Power" Award at a reception on May 17, 2018 during the MEUW Annual Conference.

The Charlie Bradburn Pillar of Public Power Award recognizes the members of public power community governing bodies who have served their communities for at least ten years. In Rice Lake, the Rice Lake Utilities Commission has oversight responsibility for the community-owned utility and its operations.

"It's just a small way we recognize utility commission members for all their dedication and support of public power in Wisconsin," said Tim Heinrich, Executive Director of MEUW. Congratulations Richard and thank you for your countless years of serving as a volunteer. You have helped make Rice Lake Utilities a leader in our industry.

PLEASE RESPECT THE FLAG

Before any excavation can begin it is the law to have the underground utilities located and marked. The flags, paint or survey markers are placed where existing utilities are located and where proposed excavation will be. Unfortunately, in Rice Lake we are having an abundant amount of road construction which is resulting in many flags and markings being placed in the right of way of resident's yards. While unsightly and not very easy to maintain a manicured lawn, they are a necessary evil.



Without those flags the excavators do not know what lies underneath the ground and there is potential for them to hit the utilities. If they do hit an underground utility it can cause serious harm and can create havoc for the utility and the homeowner. Depending on what they hit: phone line, gas line, electric service, water service, etc. it can make or break everyone's day. So please leave all flags and markings alone until all work is completed. When the work is completed the contractor will have a "clean up crew" come and remove all flags and stakes from the right of way. Please respect the flags and keep the crews safe from potential danger of hitting underground utilities. If you do need to remove the flags please contact Diggers Hotline at 811. Diggers Hotline has all the information that was received for the locates and can tell you when it is safe to remove the flags.



White - Proposed Excavation



Pink - Temporary Survey Markings



Red - Electric Power Lines, Cables, Conduit and Lighting Cables



Yellow - Gas, Oil, Steam, Petroleum or Gaseous Materials



Orange - Communication, Alarm, or Signal Lines, Cables or Conduit and Traffic Loops



Blue - Potable Water



Purple - Reclaimed Water, Irrigation and Slurry Lines



Green - Sewer and Drain Lines

Rice Lake Utilities Financial 2017

(Electric Utility)

Serving 5,878 consumers	
Operating revenues	\$13,573,286
Operating expenses	\$13,295,332
Operating income	\$277,954
Rate of return on rate base	3.10%
Total plant in service	\$17,380,880
Purchased power costs in 2017	\$11,330,666
Tax equivalent paid to the City of Rice Lake in 2017	\$292,025

(Water Utility)

Serving 3,944 consumers	
Operating revenues	\$1,534,395
Operating expenses	\$1,397,123
Operating income	\$137,272
Rate of return on rate base	2.71%
Total plant in service	\$12,966,925
Gals. Pumped in 2017	521,021,000
Tax equivalent paid to the City of Rice Lake in 2017	\$215,256

(Wastewater Utility)

Serving 3,885 consumers	
Operating revenues	\$2,774,270
Operating expenses	\$2,335,921
Operating income	\$438,349
Rate of return on rate base	3.58%
Total plant in service	\$20,032,439
Wastewater gallons treated in 2017	548,186,000

In observance of the 4th of July, Rice Lake Utilities will be closed on Wednesday July 4th to celebrate our country's independence. Our phones will still be answered by Gold Cross Services in Eau Claire who will dispatch personnel in an emergency. All non-emergency matters will be handled on Thursday, July 5th, 2018.

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