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February, 2011



PUBLIC HEARING SET FOR ELECTRIC RATE APPLICATION



Rice Lake Utilities has filed an application with the Public Service Commission of Wisconsin (PSCW) to adjust electric rates. Rice Lake Utilities last electric rate case was January 30, 1997. The rate adjustment is necessary to reflect changes in operating costs, purchase power costs, and a need to review and adjust the rate tariff structure.

This request is detailed in Rice Lake Utilities electric rate application that was submitted to the PSCW on December 8, 2010. After review, the PSCW proposes an increase in rates of \$129,881, or 0.97%. The actual change to individual customers will vary with electricity usage, class of service and the ultimate rates authorized by the PSCW. If the application is approved by the PSCW as filed, the average residential customer using 767 kilowatt-hours (kWh) of electricity per month will see a monthly increase of approximately \$2.07, or 2.9%. The average single-phase commercial customer using 2,104 kWh of electricity per month would see a monthly increase of approximately \$2.95, or 1.5%. Changes of the monthly bills in other types of customers may vary from these averages. All information regarding this application is available electronically at the PSCW's website: www.psc.wi.gov.

A telephonic public hearing on the application has been scheduled for March 17, 2011, at 10:30 a. m. at the following locations:

Rice Lake Utilities
Conference Room
320 West Coleman Street
Rice Lake, Wisconsin

Public Service Commission of Wisconsin
610 North Whitney Way
As posted On First Floor of Building
Madison, Wisconsin



Questions regarding this matter may be directed to the docket coordinator, James Petersen (PSCW) at (608) 267-2190 or by calling Rice Lake Utilities at (715) 234-7004, between the hours of 7:00 a.m. to 4:00 p.m., Monday through Friday.

**Rice Lake Utilities Customers
Don't Get Caught in the Dark!**

Rice Lake Utilities will be enforcing Public Service Commission Rules Chapter 113 for Disconnection effective April 15th. Now is the time to make payment arrangements with Rice Lake Utilities for past due utility bills. We offer a Deferred Payment Agreement as an option. Please call Rice Lake Utilities to answer any of your questions relating to disconnect procedures.



Has your phone number recently changed??
Rice Lake Utilities is in the process of updating our records. If you feel you would like to change or verify a number on your account for billing or emergency purposes, please feel free to call us with your number or simply write it on your remit slip with this months billing statement. 😊

Planning yard work this summer?
Remember to call Diggers Hotline at 811.
Diggers will mark the underground utilities at no fee.



Steve Diercks recently graduated from the Chippewa Valley Technical College's Electric Lineworker Apprentice Program. Steve attended schooling four weeks a year for four years and needed to have 7,520 hours of on the job training. Steve has been employed with Rice Lake Utilities for four years. Pictured above are Rice Lake Utilities Lineworker, Steve Diercks & Electrical Superintendent, Leo Diehl. Congratulations Steve!

Save your postage stamps

For your convenience Rice Lake Utilities offers drop boxes at the following locations: Rice Lake Utilities, City Hall, Marketplace Foods, US Bank , Bank Mutual, Royal Credit Union and Dairy State Bank.

- We also offer automatic payment. Payments can be taken directly out of your savings or checking account each month, all you have to do is fill out a form (available at RLU and on our website) and attach a voided check.
- In person transactions are also accepted at the Rice Lake Utility office Monday-Friday from 7:00 a.m. to 4:00 p.m. We currently accept checks, money orders and cash.
- You can also pay your utility bills with your credit/debit card (Visa, American Express, MasterCard or Discover) 24 hours a day by contacting Official Payment Corporation at 1-800-272-9829 or www.officialpayments.com (You will be prompted to enter a jurisdiction code. Rice Lake Utilities jurisdiction code is **5947**). A convenience fee will be charged by Official Payment Corp.

RICE LAKE UTILITIES
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