



Rice Lake Utilities
Electric • Water • Wastewater
 320 West Coleman Street
 Rice Lake, WI 54868
 715-234-7004
 Fax: 715-236-7934

Critical Needs Customer Notification

Rice Lake Utilities in cases of power interruptions maintains a program, which provides priority restoration to customers who are medically dependant and rely on a power source for prescribed equipment. If you meet the requirements of this program, please provide us with the following information and your name and situation will be added to our priority listing.

CUSTOMER INFORMATION

Name: _____
 Address: _____
 Term of service _____ Date _____
 Telephone #: (____) ____ - _____ Cell phone if available (____) ____ - _____

Please indicate what medical equipment you have in service:

Provided by:

Oxygen	_____	_____
Nebulizer	_____	_____
Compressed Air	_____	_____
C-pap	_____	_____
Bi-Pap	_____	_____
Other	_____	_____

Physicians name in case of emergency _____ Telephone Number (____) ____ - _____

Location you will go to if there is a power outage lasting:

2 hrs. (or less): _____
 3-8 hrs.: _____
 8-24 hrs.: _____
 24 hrs. or more: _____

How will you get there? _____ Will you need assistance? _____

Additional contact information (relative or friend) _____

Customer Signature _____ Date _____

RLU Representative _____ Date _____

Office Routing to: Billing _____; Electric _____; Customer Service _____